

How to Cancel Your Geek Squad Protection Plan:

BEFORE YOU CANCEL

For your records, be sure to save proof of your current phone protection plan receipt. This can be your Best Buy receipt with the mention of your Geek Squad Protection Plan. You'll need to provide this proof in order to file a claim.

Cancel by Mail

Write a letter requesting to cancel your Geek Squad Protection Plan. Include your full name, billing address, your mobile number, and a written request to cancel this service. Mail it to:

AWG / GSP Plans
ATTN: Cancellations
P.O. Box 9312
Minneapolis, MN 55440-9312

Cancel by Phone

1. Call Geek Squad customer support at 1-800-GEEKSQUAD (433-5778) (available 24/7).
2. When prompted, say "cell phone."
3. When prompted, say "cancellation."
4. When connected with an agent, ask to cancel your protection plan.
5. Confirm your cancellation, and you're all set.